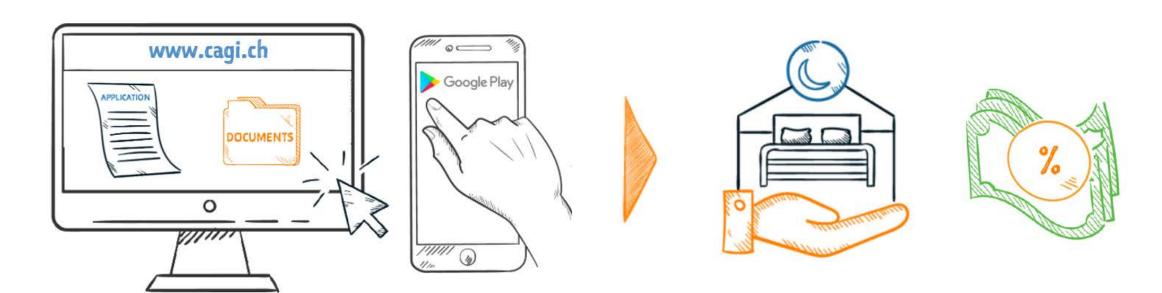


### Visiting Delegates Welcome Service

## Accommodation request process & management















## Request



#### Make a request









**Android App** 





#### Create an account











Individual Delegate

**Group Coordinator** 

Member of a group



#### Create an account



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	https://cagi.kalyss.com/	FR EN & LOGIN
	CAGI CENTRE D'ACCUEIL DE LA GENÈVE INTERNATIONALE INTERNATIONAL GENEVA WELCOME CENTRE  Visiting delegates Email	
	Password  Forgotten your password?	
	Log In Create account	
Contact us		
International Geneva Welcome Centre (CAGI) Civil Society Service  +41 22 546 23 00 @ delegates.cagi@etat.ge.ch	S	upported by LOTERIE ROMANDS Developed by



#### Create an account



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	Default language*			
Mr. Mrs.	French English			
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Nationality		Date of birth		
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Verification code (sent by	email)*			



## Requests for accommodation support

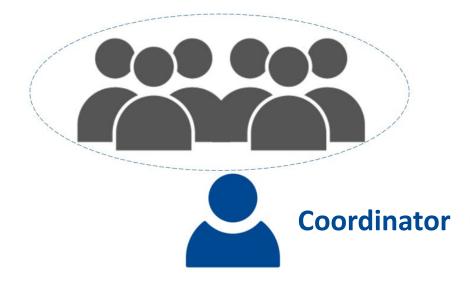
























Fills in the required information

Submits the request to CAGI

At least 1 month prior to arrival

Checks the information provided and validates the request

Makes a hotel booking

Provides a booking confirmation via the App



Stays in Geneva

Pays a contribution to CAGI





#### Required Information













Creates a personal account

Creates a personal account

Submits a group request

Awaits the invitation from the coordinator

Invites the delegates to join the group

Accepts the invitation

Checks the informations provided by the members

Fills in the required information

Submits the request to CAGI

At least 1 month prior to arrival























Checks the information provided and validates the request

Makes a hotel booking

Provides a booking confirmation via the App

Stays in Geneva

Pays a contribution to CAGI







# Booking



#### Partner hotels

















Appart'City Confort Genève Aéroport Vernier

B&B Hotel Geneva Airport

Château de Bossey

Design Hotel F6

ibis Genève Centre **Nations** 

ibis Styles Genève Palexpo Aéroport

John Knox Centre International Réformé

Sagitta













Drake Longchamp

Holiday Inn Express Genève Aéroport

Hôtel Bernina

Hôtel de Genève

The Residence Hotel

Tiffany Hotel









ibis Genève Centre Lac

Hôtel Eden

ibis budget Genève Aéroport

ibis budget Genève Palexpo Aéroport



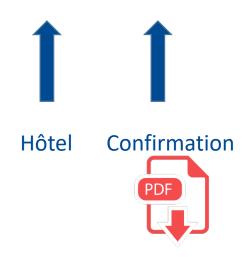
### **Booking confirmation**





#### My requests

N°	Conference	Arrival date	Departure date	Hotel	Booking confirmation	Completion	Status
2022-0297	International Labour Conference	06/06/2022	10/06/2022	Centre International Reformé John Knox	<b>✓</b> □	Submitted on 20/05/2022	CONFIRMED









#### Ms. herrero,

#### CAGI is pleased to confirm the booking as follows:

First name	carmen
Last name	herrero
Nationality	Afghanistan
Passport number	15214
Name of the conference	Sustainability Summit
Organisation represented	ghjg

#### Accommodation:

Check-in	21/04/2022
Check-out	26/04/2022
Contribution to be paid by Delegate to CAGI	Daily amount : 50 CHF (21/04/2022 to 23/04/2022) Total amount : 100.00 CHF
Accommodation	Centre International Reformé John Knox 27 Ch. De Crêts de Pregny - 1218 Grand-Saconnex - SWITZERLAND



#### **Booking conditions**





Any modification of the dates of stay should be communicated at least 3 days prior to the planned arrival date.



In case of late cancellation or no-show at the hotel, a standard cancellation fee of will apply (120 CHF).







# Stay



#### Stay



The delegate stays at the hotel and only checks in and out.











#### **Included:**

- Breakfast
- Wi-Fi
- Geneva Transport Card for the duration of the stay







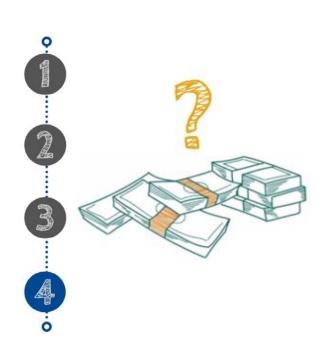


## Contribution



#### Contribution





#### By the delegate to CAGI before check-out:

- Cash (CHF)
- Bank card
- Bank transfer

or

#### By an NGO registered with CAGI:

 Invoice sent on the day of check-out (payment at 30 days)

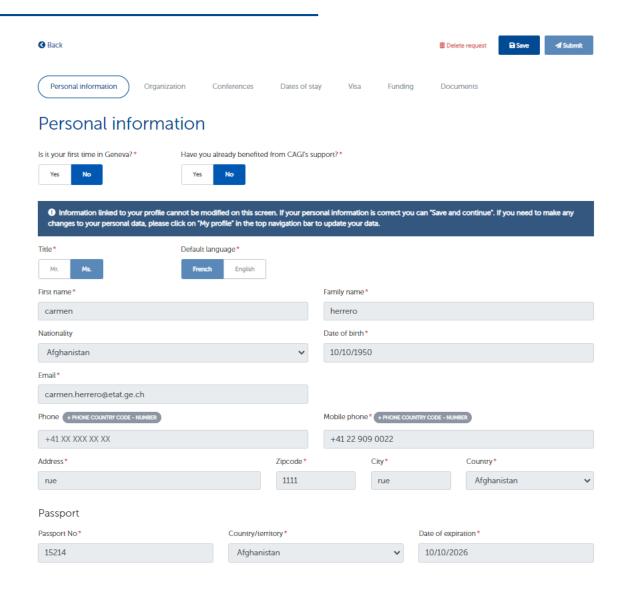


## Other features



## Keep your data



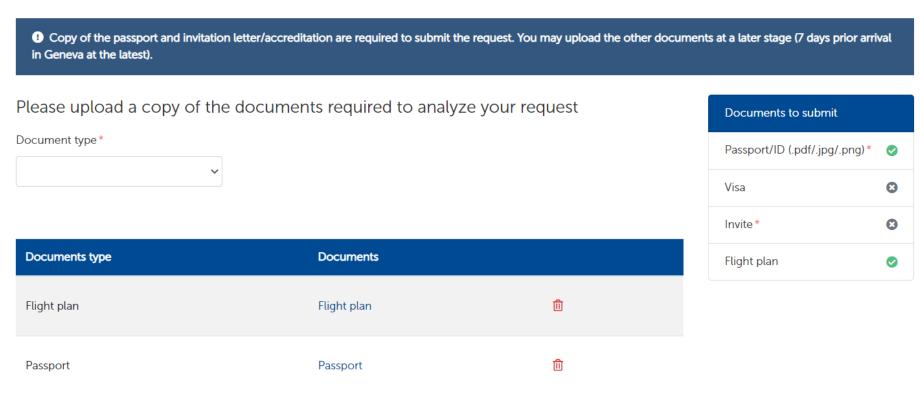




#### Consult and download your documents



#### Documents @



Documents followed by an asterisk are mandatory for the submission of the application.



### Communicate via messaging application



1 We respond within 24 hours during office hours. Today Dear CAGI, Please be informed that I have received my visa. I have uploaded the document on the application. Best regards, The delegate Dear delegate, Thank you for your message. We have well received the document. We are pleased to confirm you your reservation. You can download the Booking Confirmation on you dashboard. Best regards, CAGI. **16:06** Send a new message to CAGI... ✓ Send



#### **Contact information**

La Pastorale, Maison de Maître 106 Route de Ferney 1202 Genève Mo-Fr : 9 a.m. – 4:30 p.m.

+41 (0)22 546 23 00

delegates.cagi@etat.ge.ch



www.cagi.ch

@CagiGeneva

