

INTERNATIONAL GENEVA WELCOME

PRESENTED BY

MRS. VERONICA EGGLY, DEPUTY WELCOME SERVICE, WELCOME PROGRAMME SPECIALIST



WHO ARE WE ?

A non-profit organisation, founded in 1996

The 'one stop shop' facilitating settlement and integration

Assistance to NGOs and support to delegates attending conferences in Geneva

CAGI's services are free of charge

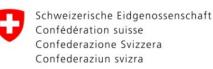






OUR MEMBERS







Associate members

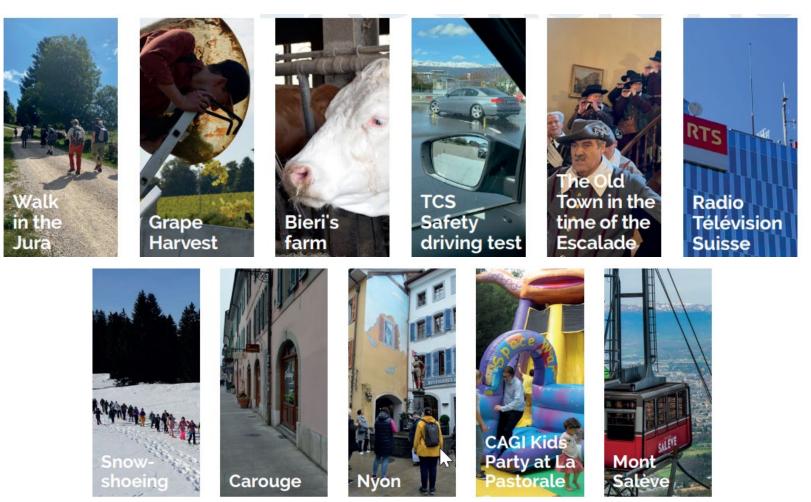
Supporting members





WELCOME PROGRAMME : EXCURSIONS

A programme of excursions and visits, valid one year

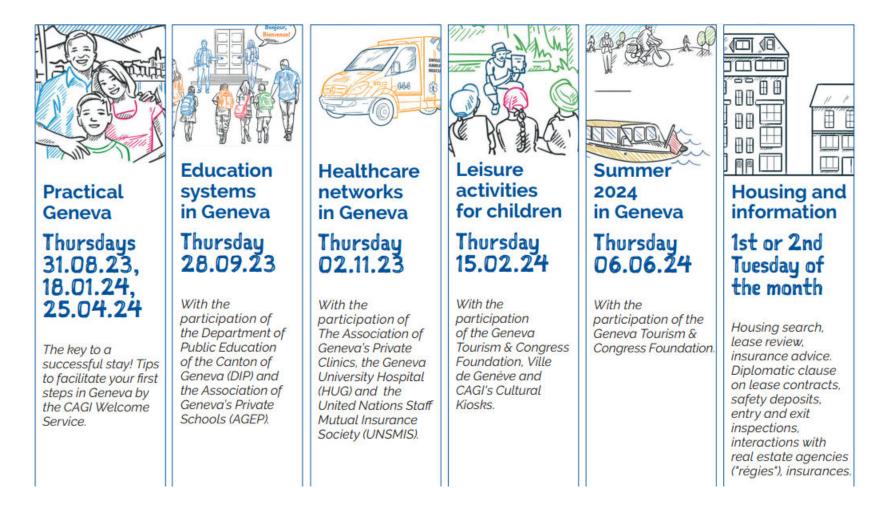






WELCOME PROGRAMME : CONFERENCES

Information session on various thematic to facilitate your stay in Geneva







WELCOME PROGRAMME : "BEL"

BEL : Bourse d'Echange Linguistique or Conversation Exchange Programme

Improve and practice speaking any language of your choice in exchange for your own

more info

cagi.cl



WELCOME PROGRAMME : SOCIAL EVENTS

Discover local events happening in Geneva

"CinéONU" & "PechaKucha" are open to all Internationals and Genevans. To receive the invitations, please fill in the form





more info

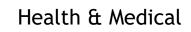


PRATICAL GENEVA





Housing & Insurances

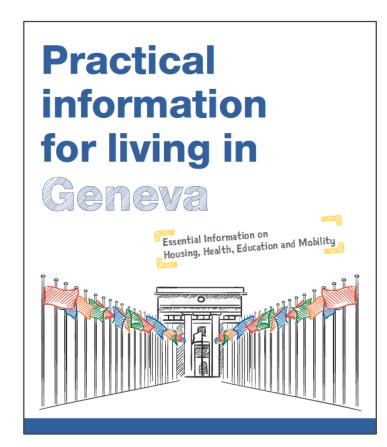




Education & Family life



Transport & Mobility









PRACTICAL GUIDE FOR NEWCOMERS

A practical guide to facilitate your settlment and integration before your arrival in Geneva and during your stay.

- 1. Practical information (video/brochure)
- 2. Housing in Geneva
- 3. Welcome Programme





NEXT EVENTS & CONFERENCES

Saturday, 27 April	Excursion: Nyon	
Monday, 6 May	Welcome Coffee - information session	
Tuesday, 14 May	Housing and information	
Saturday, 25 May	CAGI Kids Party at la Pastorale	
	Spouses/partners : how to succeed with your job searchat UNIGE	



CENTRE D'ACCUEIL DE LA GENÈVE INTERNATIONALE INTERNATIONAL GENEVA WELCOME CENTRE

> La Pastorale, Maison de Maître 106 Route de Ferney 1202 Genève





PRESENTED BY

MR. GREGORY BOZZETTI, HEAD OF THE WELCOME SERVICE AND MR. FRANÇOIS SCHALLER, DEPUTY OF WELCOME SERVICE MRS. CORINNE HUDSON AND MRS. MARIA TERESA DUTLI, MEMBERS OF NEWCOMER NETWORK COMMITTE MR. ANDRÉ SALEM, CULTURAL PROMOTION AND DELEGATES INFORMATION DESK COORDINATOR

1.HOUSING

MR. GREGORY BOZZETTI, HEAD OF THE WELCOME SERVICE MR. FRANÇOIS SCHALLER, DEPUTY OF WELCOME SERVICE, HOUSING SPECIALIST









- Support finding accommodation through an online housing platform
- Settling-in & departure support
- Proofreading of rental contracts and tenancy law advice
- Support Permanent Missions and NGOs in their search for office spaces





HOW TO LOOK FOR HOUSING ?



Bourse du logement du CAGI

FOND∆TION TERR∆ &CAS∆

Housing for internationals

immobilfer.ch

comparis.ch



APPLICATION FILE

- Application form
- ID and residence/work permit or legitimation card
- Last 3 payslips or attestation of income
- Proof of no debt enforcement

(attestation de non-poursuite)

APPLICATION FORM F	OR THE FOLLOWING ITEM	
Item's type D Apartment	House Parking lot	Reference
Address		
Postcode / City		Floor
Number of rooms		Apartment Nr.
Monthly rent CHF		Charges CHF
Deposit		
Number of occupants	Adults	Children
Visit date		Entry date
	TENANT	CO-TENANT /
Last name		
First name		





SAFETY DEPOSITS

- 3 months rent
- Never in cash and no transfer
- Bank deposit (under the tenant's name)
- Caution & insurance companies
 - \rightarrow legitimation cards often rejected
 - \rightarrow small amounts
 - \rightarrow average 5 % per year









ENTRY INSPECTIONS

Entry inspection

- Come in advance
- Pay attention to details, take your time
- Ask for the previous tenant's exit inspection
- Send a registered letter to the "régie" mentioning defects you may have noticed after the inventory







EXIT INSPECTIONS

1. Pre-exit inspection

Fix or have somebody fix obvious damages

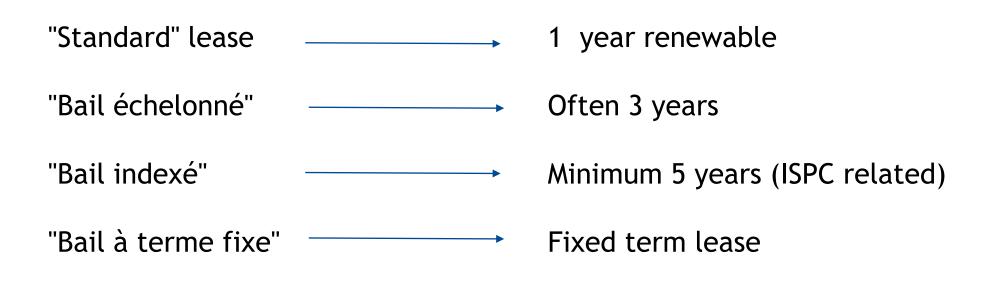
2. Exit inspection

- Do not sign the form if a clear amount of the damages is not clearly stated
- Give the "régie" and the bank your next address details





LEASE TYPES - TERMINATION CONDITIONS



Special attention:

- Duration
- Cancellation policy





STANDARD WAYS OF CANCELLING A LEASE

"Standard" cancellation

<u>At least 3 months before the term of the lease</u>; no penalty, no need to find a replacement tenant (example: lease starts 1st of May 2024 = at least 3 months before end of April next year; by end of February 2025)

Early termination

By submitting a replacement tenant, <u>one month notice</u>, for the middle or the end of a month, no penalty. (example: application(s) to the lessor by at the latest 30.04.2024, free for the end of May 2024 - new lease = 1st of June 2024)



SPECIAL WAYS OF CANCELLING A LEASE

Diplomatic Clause

Likely to be included in the general conditions (example: notice to the lessor on the 23rd of April, exit inspection and keys given back end of May, still June, July and August rents to pay - positive side: likely better than having to pay until next term)

Liberatory Clause

Has to be requested beforehand (example: notice to the lessor on the 23rd of April, free to go by the end of end of June; staying in accommodation, no penalty)



DIPLOMATIC CLAUSE & LIBERATORY CLAUSE

DIPLOMATIC CLAUSE

(Should be) In Geneva's General Conditions

1 month notice

Need to find a solvent new tenant or...

3 months penalty risk

LIBERATORY CLAUSE

Upon request

3 months notice

No need to find a new tenant

No penalty



Main lessor's obligations (Articles 256 CO)

- Deliver accommodation at agreed date in an appropriate state
- Maintain it in a good condition
- Inform new tenant of previous rent amount



- Main tenant's obligations (Articles 257 CO)
- Pay the rent
- Establish a bank guarantee
- Contract a liability insurance
- Notify quickly the lessor in case of defects
- Authorize lessor visiting the accommodation
- Take care of the accommodation & respect the neighborhood



Sublease is legal (Article 262 CO), but...

- Owner has to be informed of the rental terms
- Not to make profit
- Principal tenant has real intention to come back
- Sublessor is solely responsible towards the lessor / régie







"A lean compromise is better than a fat lawsuit"



FOR ANY QUESTIONS

Tel: 022 / 546 14 00

welcome.cagi@etat.ge.ch

CAGI Housing Section



NEXT HOUSING SESSION: Tuesday, 14 May 2024

2. TRANSPORT

Public and private

MRS. MARIA TERESA DUTLI MEMBER OF NEWCOMER NETWORK COMMITTEE





TRAINS





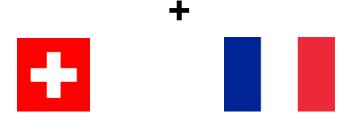


1st and 2nd class tickets Half fare travelcard for adults











PUBLIC TRANSPORT

All public transport in Canton Geneva: : 1 ticket = 60 minutes - all Geneva (10 zones)





TAXI & RENTING A CAR



App: TaxiPhone Genève

Taxi Phone

- Taxi station or on call
- Tel: 022 33 141 33 or 022 320 22 02 (to book in advance)



Mobility



BIKES & WALKS

Loan & Rent, Buy, Sell, Cycle Paths, Maps, Get Togethers, Bikes School





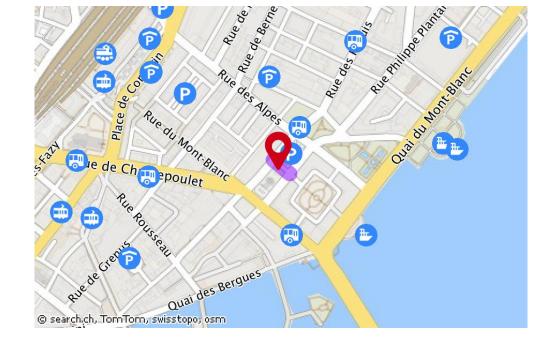


COACH ALL OVER EUROPE & SWITZERLAND

Next to Cornavin train station Shuttle buses to the ski resorts and all-over the Europe

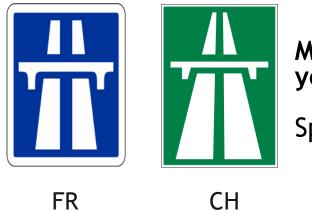


Gare Routière





PRIVATE TRANSPORT



Motorways: yearly tax sticker: CHF 40.-

Speed limit: 120 Km/h



Sticker or E-vignette









TCS: exclusive advantage!

As a CAGI member, the TCS offers you a 20% discount for the first year on new memberships in:



TCS Sociétariat: to benefit from 24-hour breakdown assistance (bike, scooter, motorcycle, car), information and advice on mobility, as well as numerous discounts with TCS partners



TCS Protection juridique circulation: to protect you as a driver, pedestrian or public transport user



TCS Livret ETI: for full travel protection for all your vacations





HIGHLIGHTS

- Speed limits: 30/50/80/120
- Legal blood alcohol limit: 50mg/100 ml
- Headlights all day long
- Pedestrians always have priority at pedestrian crossings
- Winter tires (insurance requirement)
- High Visibility vest
- Warning Triangle mandatory
- Child car seat until 12 years old and less than 150 cm







PARKING



Blue Zone (Blue Disk - 1 hour free)

White Zone (parking meters or, only in villages, disk)

Yellow Zone (deliveries / bus / taxis assigned parking spaces)

Sticker/ Macaron Fondation des Parkings



App Paybyphone - Parking



App Waze - GPS / Google Maps







EMERGENCY NUMBERS



163 Traffic and road conditions

117 Police emergency

144 Ambulance

112 Echo live saver tracker

3. HEALTH

MRS. CORINNE HUDSON MEMBER OF NEWCOMER NETWORK COMMITTEE





HEALTH

C Emergency: 144





ASSOCIATION DES CLINIQUES PRIVÉES DE GENÈVE



Pharma24 HUG 24h/24 7j/7





EMERGENCY





App Info Med

Decision-support app for self-assesment of symptoms to determine whether an emergency visit is required. Live waiting time for emergency centers in GE



Permanence in Geneva

For light emergency in your neighbourhood. No appointment necessary

Local.ch



RÉSEAU URGENCES GENÈVE





Find a doctor



Association of doctors of the Canton of Geneva



Book a medical appointment in Switzerland







4. PRESCHOOLS SCHOOLS

MRS. CORINNE HUDSON MEMBER OF NEWCOMER NETWORK COMMITTEE





PRESCHOOLS - SCHOOLS

Baby-sitting

Croix Rouge Genève: Chaperon Rouge Care of children at home (on subscription)

Fondation 022Familles Genève Care of children at home (on subscription)

Crèche subscription BIPE - Phone: 022 418 81 81

Crèches de dépannage/ Emergency crèche

Crèche de dépannage

Private Household Employees CAGI Platform



Public Schools

To enroll your child at a local state school in Geneva:

Primary education and Orientation cycle admissions.DGEO@etat.ge.ch Phone: 022 327 04 00

Upper secondary school dges2@etat.ge.ch Phone:022 546 59 00

Private Schools

AGEP



5. BANKS PAYMENTS

MRS. CORINNE HUDSON MEMBER OF NEWCOMER NETWORK COMMITTEE





BANKS AND SERVICES



Banque Cantonale de Genève



Raiffeisen







PostFinance





WITHDRAWALS & CURRENCY EXCHANGE





Change Migros

Debit and credit cards (no checks)

Currency exchange in CHF, EUR and more



PAYMENTS

QR-bill

Empfang	gsschein	Zahlte	il	Konto / Zahlbar an CH22 3198 9000 0076 1114 6
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- Online e-banking
- At the post office



<u>Twint: cashless</u>
 <u>online payments</u>
 <u>Revolut card</u>

6. SHOPPING

MRS. MARIA TERESA DUTLI MEMBER OF NEWCOMER NETWORK COMMITTEE





SHOPPING

Opening Hours

From 8.30 am to 7 pm from Monday to Friday

Saturday closing at 6 pm

Late evenings: Thursday at 9 pm

Sunday: train station, airport and petrol stations + Farmers' Markets (Marché de Plainpalais and marché du Léman)

Local produce / Farmers' Markets Marchés Ville de Genève

Genève Terroir

Customs

If shopping in France, please be aware of restrictions on importation of goods (meat 1kg per person, wine 5l, milk/butter 1kg, etc. check the list here)

E-Shopping

CoopSmoodMigrosEatManor









SHOP FOR INTERNATIONALS



Aelia Duty Free for diplomats

Dutyfree at Geneva Airport located in 3 areas Dutyfree in the city centre Avenue France 27, 1202 Geneva



balexert

The largest shopping centre in Western Switzerland

Balexert combines shopping, fooding leisure and health under one roof:

- more than 130 stores,
- 19 restaurants,
- 13 movie theatres,
- 16 bowling lanes,
- 1 fitness centre,
- a medical centre,
- a dental centre.

Easily accessible by car and by public transport (tpg) :

P 14 15 17 18 10 51 53



Leisure and food

Cinema, bowling, restaurants, travel... There is something for everyone.

Bowling, cinéma, restaurants, voyage... Il y en a pour tous les goûts.

9138 Coffee House • Activ Fitness • Aeschbach • Akiko • Bagelstein • Balexert Hot-dog • CFF • Elna • Fnac • Halte-Jeux Balex'Air Havana & Nows • Hottiplan • Ilaollao • Intersport • k kiask • La Turquoise • La Sandwich Gourmand • Lateric Romande Martel • MCDonald's • Migros Restaurant • Molino • Muller \$ Factory • Nature & Découvertes • Nordsee • Pathé • SportXX Stand Info et Location Spectacles • Starbucks • The Bowling Balexert • Tiffin, Tropical Juice • Tui • Wasabi



Health and wellness

Beauty services, medical center, opticians and more.

Services de beauté, centre médical, opticiens et plus encore.

Acuits • Akyado • Alain Afflelou • Audika • Centre Médico-Dentaire Balexert • Jean Louis David • Kiko Milano La Boutique du Colifieur • Louis Philipp Colifiure • Lush • Marionnaud • Médicentre • Migros • Nature & Découvertes Poggýsage • Pharmacia Principale • Rituals • Saint's Barbarshop • Sephora • The Body Shop • Visilab • Yvas Rocher



Kids Enfants

Our team of professionals take care of your children at the Halte-Jeux Balex'Air. Notre équipe de professionnels encadrent vos enfants à la Halte-Jeux Balex'Air.

Aescbach * Bata * Bayard * C&A * Calida * Calzedonia * Claire's * Clockhouse * Dosenbach * Finac * Franz Carl Weber * H&M Halte-Jaux Balax'Air * Jaon Louis David * Jott * Louis Philipp Colffura * Lush * McDonald * Migros * Migros Restaurant Nature & Découvertes * Ocharer Shoas * Okaid Obaid's Orchestra * Pathé * Shipes * SparXX * The Bowing Balexare * Zana



Services

Shopping et détaxe

Currency exchange, postal services, train tickets, ticketing service, telephone services, dry cleaning, autocenter...

Change, services postaux, billets de train, service de billetterie, services de téléphonie, pressing, services auto...

Shopping and tax-free export

Säsec • Acuitis, Akyado • Alain Afflelou • Audika • Banqua Migros • Caddie Servica • Centre Médica-Dentaire Balexert • CFF • Change Migros • CleanCars • Credit Suisse • Elna • Euromaster • Hirsch • iKlinik • Jean Louis David • La Poste • Louis Philipp Colifure Marionnaud • Médicentre • migrolino Shell • Mister Minit • mobilezone • mprint-shop • Pharmacie Principale • Phone Solutions Picklup • ProtoPhot • Salt • Stand Info et Location Spactackes • Surris • Swissen • Taxiphone • Wallab • Ywas Rochar



A large selection of fashion, accessories, furniture and decoration stores. Take advantage of an export tax exemption from certain retailers. Une large sélection de boutiques mode, accessoires, ameublement, décoration. Profitez d'une détaxe à l'exportation chez certains commercants.

Aeschbach • Alberto Bini • Anouk • Bata • Baton Rouge • Bayard • Beldona • Buzzano • C&A • Café Coton • Calida • Calzedonia Carat • Caroll • Clockhouse • Diesel • Dosenbach • Etam Lingeria • Fraac Carl Waber • Fust • H&M • Havana & News Interdiscourte • Intersport • Intimissini • Joatt • Kookai • Kurus • Lickerd • Ludie • Lidarach • Ludie • Malentonics • Maison 123 Maisons du Monde • Martel • Migros • Migros Do it + Garden • Migros Florissimo • mobilezone • Morgan • mprint=shop Nature & Découvertes • Nespresso • Nicolas • Ochsner Shoes • PKZ Men • politonessofa • Pull&Bear • Riuda • Salt. • San Marina Sholah • Singes • SportXX • Sudamarica • Sunrise • Swarovski • Swiscon • Taliy Walij • Thomas Sabo • Undiz • Zara

7. TELECOM

MRS. MARIA TERESA DUTLI MEMBER OF NEWCOMER NETWORK COMMITTEE





TELECOM



Mobile Telephones

• Roaming charges outside Switzerland



TV, Internet and Radio

• <u>Serafe</u> : Concession charges Annual tax CHF 335.-



Landline telephones and internet provider:

• Check for deals: TV, internet, fixed network and mobile phones

Comparis



Exceptions for :

- Permanent missions and their staff
- International organizations and their staff

Practical Manual of the regime of privileges and immunities and other facilities to find out whether you are eligible for a dispense.



8. LANGUAGE COURSES

MRS. CORINNE HUDSON MEMBER OF NEWCOMER NETWORK COMMITTEE





LANGUAGE EXCHANGE



CONVERSATION EXCHANGE PROGRAMME (BEL)

Open to all Internationals & local residents !

Linguistic tandems to practice a foreign language in exchange of your own as a pleasant addition to standard courses

Free of charge



Conversation Exchange Programme (BEL) organised by CAGI





SOME LANGUAGE SCHOOLS



Ecole Club Migros

!fage



!fage

UNIGE ELCF



UNOG Language Programme

UØG

Université Ouvrière de Genève Centre de formation continue

UOG



9. GENEVA DO'S AND DON'TS

MRS. CORINNE HUDSON MEMBER OF NEWCOMER NETWORK COMMITTEE





GENEVA: DO'S AND DON'TS

Noise



- Noise pollution = invasion of privacy
- 9 pm to 7 am, Sundays, Bank Holidays
- In doubt Info-Service 022 546 76 00
 Bruits voisinage droits et devoirs

Punctuality



• Arriving on time for a meeting is essential

Garbage - Waste recycling

Laundry

• Common laundry rooms in Apartments : schedules



- In Geneva recycling areas or supermarkets)
- Free collect of voluminous waste by the town: except electrical
- In Vaud (VD) taxed white/green bags (10X35L): CHF 19.50.-





GENEVA: DO'S AND DON'TS

Smoking



• Not allowed in public places, cafés, restaurants



Tips

• Service is generally included at restaurants and bars

Newspapers in the street:

_	

- For free (GHI, 20 Minutes)
- Paid newspapers (TDG Tribune de Genève; Le Temps; Le Matin)



Dogs

- Taxes, vaccinations
- Allowed on Public Transport according to the size (<30 cm = free)

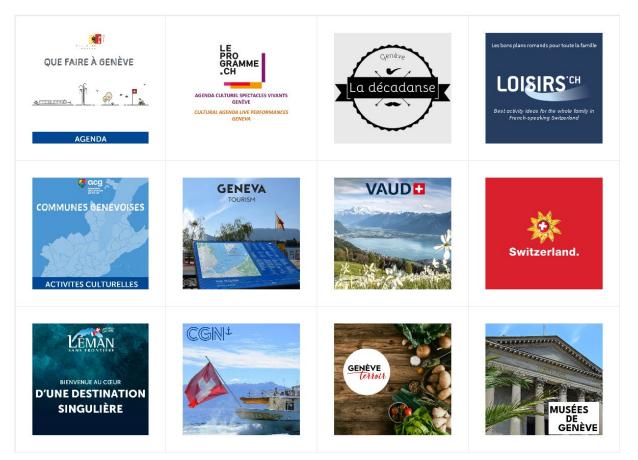
10. LEISURE

MR. ANDRÉ SALEM, CULTURAL PROMOTION AND DELEGATES INFORMATION DESK COORDINATOR





ACTIVITIES FOR ALL



- Leisure activities for the whole family
- Activities during the school year and holidays
- Sports
- Public recreation places
- Activities for people with reduced mobility
- Links to cultural platforms





CHILDREN & FAMILY ACTIVITY WITH CAGI

Information session

Thursday 15.2.24 - Leisure activities for children With the participation of the "glaj-GE" (Groupe de Liaison genevois des Associations de jeunesse)



Family activity

Saturday 25.5.24 - CAGI Kids Party at La Pastorale An entire afternoon dedicated to children and families





CAGI CULTURAL PARTNERS





CULTURAL KIOSK : UN GENEVA / CERN

One-stop-shop point of information and ticketing for entertainment, shows and cultural activities

- Preferential rates on a variety of tickets
- Recommendation of tourist and leisure activities in Geneva and Switzerland







Kiosque Culturel ONU Genève) +41 22 917 11 11 info@kiosqueonu.ch Kiosque Culturel CERN ① +41 22 766 94 76 ≢≡ info@kiosquecern.ch



HOW TO PURCHASE TICKETS

DIRECTLY

- UN or CERN badge or pass required
- Payment by card only









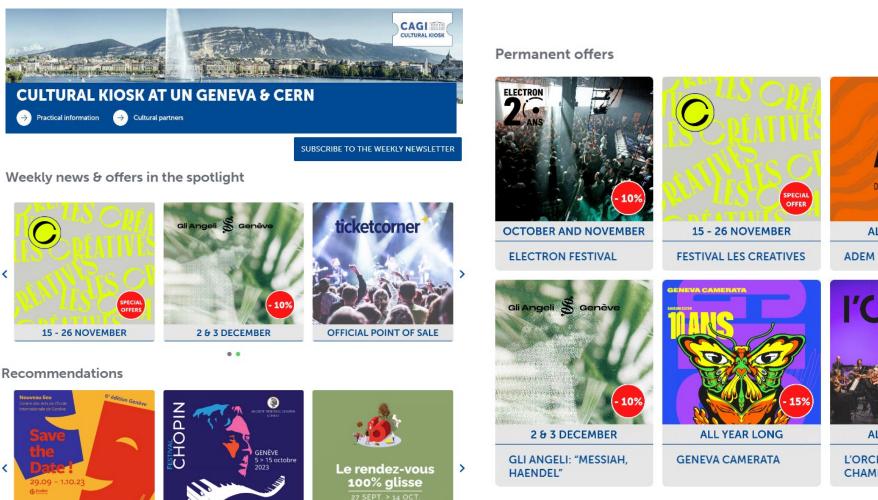
REMOTELY

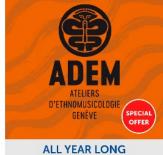
- Online ticket order form
- Payment link by email, sms

Choose your organization to be se	rved by the relevant kiosk, either UN	
Geneva or CERN. A member of ou	r team will contact you as soon as we	
receive your order. Thank you for	your purchase !	
"*" indicates required fields		
Organization *		
	Titre *	
E-mail *	First name *	
Last name *		
Mobile phone *		
Tickets for Children/Students •	Tickets for Adults *	
Indicate quantity	Indicate quantity	
Order details		
Add complementary information accord	ling to the offer	
0 of 300 max characters		
I confirm I read and accept the policy.	General conditions and the Privacy	



CULTURAL KIOSKS AGENDA











L'ORCHESTRE DE CHAMBRE DE GENEVE





Recommendations









HOW TO STAY INFORMED ?

Weekly Newsletter



Subscription eligibility: international employees from UN Geneva, CERN, PM, NGO and other IO

+ Broadcast UN Geneva "What's New" "Le bulletin" from CERN

UN Today magazine

FOCUS ON GROS PLAN SUR

Retrouvez les "coups de cœur de l'été" du Kiosque culturel du CAGI à l'ONUG

Que faire cet été si vous restez dans l'arc lémanique ? L'équipe du Kiosque vous donne quelques idées d'activités de plein air, à pratiquer seul ou en famille Michel Coche?

in qui habitez Genève, connaissez-vous iment cette ville? Découviez la cité de Calvin

debors des sentiers battus grâce à tette offre

strale. Les serriers culturels vous permetto

onto Genère autoenent, au gré de

rontemporain, de l'histoire de la botaniqui

ers culturels conçus par la Ville de Génève aussi se plonger dans l'histoire d'un quart

u de l'ascension du Most Nanr. Suivre l'un de

rêter devant une œuvre de l'espace public Flon n'a peut-être lamais remainuée. C'es

alades inédites qui vous mèneront d'un musé i l'autre, d'un livre à l'autre, dans le nillage de

vous poste pont-the chaque avade la indexe atoon - que faire est et en Suime ? Pourstant, santo linearique offite une amálistude. d'éxectje est édé au grand ást. k



UNtoday.

SUNMER ESCAPE?



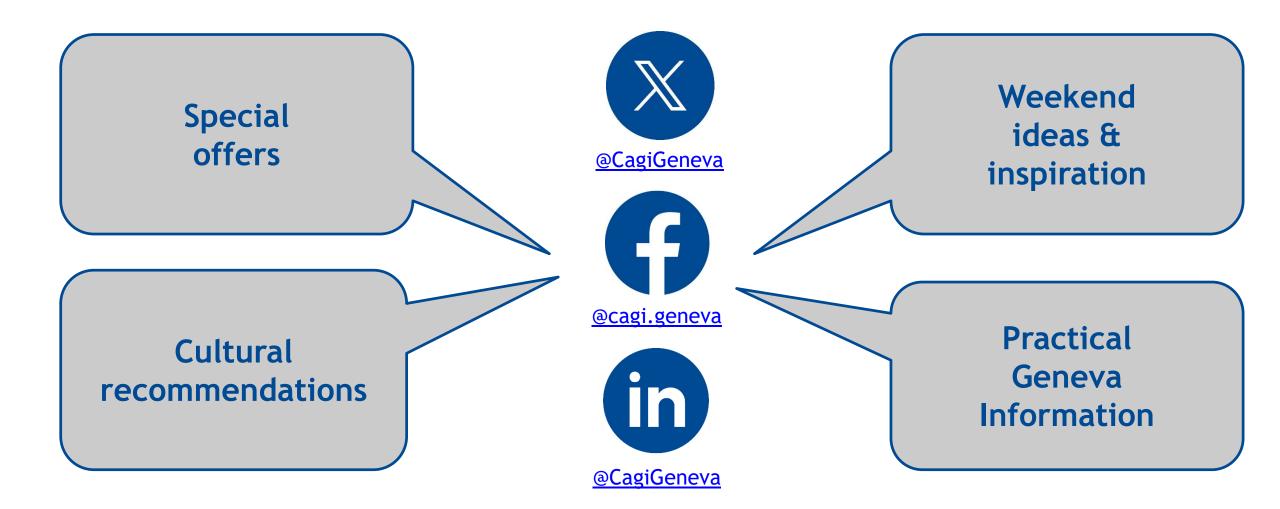
LES CROISIÈRES SAN LE LÉMA

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nomalgie de la belle époque et d'où vous pourer adminer de splendides paysages. La COE propose égainement des sexupades principes de charmo jusqu'i la coté médievale d'ivoure (FR), dont vou percourse las médievales d'ivoure (FR), dont vou percourse las médievales d'ivoure (FR), dont vou percourse las médievales d'ivoure (FR), dont vou part aux de fame médievale d'ivoure (FR), Pour en sancie plas ou pour réserves, render vou san la page la <u>Lo Vige (FR)</u>.



SOCIAL NETWORKS





CENTRE D'ACCUEIL DE LA GENÈVE INTERNATIONALE

INTERNATIONAL GENEVA WELCOME CENTRE

022 / 546 14 00

welcome.cagi@etat.ge.ch



